

## EPEAT 2.0

### 5.5.1 Availability of repair services and replacement components

**Product criterion:** The manufacturer shall offer repair services and replacement components, including instructions on how to obtain them, for registered products that manufacturer places directly on the market.

Product	Spare parts	The length of time spare parts and repair service available from date of end of placement on the market
Display	External electric cables	2 years
	external power cables	2 years
	external power supply unit (Limited to applicable models.)	2 years
	internal power supply unit	2 years

#### How to obtain spare parts and contact repair/replacement service :

Please contact below service call.

Country	Service Call	Web site
Australia	1300 362 603	<a href="http://www.samsung.com/au/support">http://www.samsung.com/au/support</a>
Austria	0800 72 67 864	<a href="http://www.samsung.com/at/support">http://www.samsung.com/at/support</a>
Canada	1-800-Samsung (726-7864)	<a href="http://www.samsung.com/ca/support">http://www.samsung.com/ca/support</a>
Denmark	70 70 19 70	<a href="http://www.samsung.com/dk/support">http://www.samsung.com/dk/support</a>
France	01 48 63 00 00	<a href="http://www.samsung.com/fr/support">http://www.samsung.com/fr/support</a>
Germany	06196 77 555 77	<a href="http://www.samsung.com/de/support">http://www.samsung.com/de/support</a>
Italy	800 7267864	<a href="http://www.samsung.com/it/support">http://www.samsung.com/it/support</a>
Netherlands	88 909 0111	<a href="http://www.samsung.com/nl/support">http://www.samsung.com/nl/support</a>
Spain	91 175 00 15	<a href="http://www.samsung.com/es/support">http://www.samsung.com/es/support</a>
Sweden	0771-400 300	<a href="http://www.samsung.com/se/support">http://www.samsung.com/se/support</a>
Switzerland	0800 726 786	<a href="http://www.samsung.com/ch/support">http://www.samsung.com/ch/support</a>
United Kingdom	0333 000 0333	<a href="http://www.samsung.com/uk/support">http://www.samsung.com/uk/support</a>
United States	1-800-SAMSUNG (726-7864)	<a href="http://www.samsung.com/us/support">http://www.samsung.com/us/support</a>